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**Retail Management System Headquarters**  
**MB5-198**

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## ***MB5-198 Demo – Pass-Guaranteed.com***

### **QUESTION: 1**

You have created a Microsoft Excel spreadsheet which you would like to launch from within Headquarters Manager.

How can you configure this?

- A. Copy the Excel file to a directory where you will store all add-ins. Edit the add-ins path in the RMSHQ.ini file.
- B. Copy the necessary Excel file to a directory where you will store all add-ins. In Headquarters Administrator, configure the path to the folder in the Headquarters Configuration window.
- C. All third-party files and add-ins must be located in the folder where the Headquarters application files were installed; no configuration is necessary.
- D. None of the above; Headquarters Manager does not have the ability to launch other application's files.

**Answer: B**

### **QUESTION: 2**

You have multiple stores using Store Operations. You have recently purchased Headquarters to consolidate your enterprise data.

Which method should you perform to create the Headquarters database which will contains the stores' items and suppliers?

- A. Create a blank Headquarters database using the RMShqdb.bck file; then manually create records for each item and supplier using Headquarters Manager.
- B. Import the records from one of the store's Store Operations databases into the head office database. Then, in Headquarters Manager, manually create records for each of the other store's items and suppliers.
- C. Import the records from one of the store's Store Operations databases into the head office database. Then, in Headquarters Administrator, use the Import Store Operations command for each of the other store's databases.
- D. Create a 'master' store database by importing each of the store's records into one Store Operations database. Then, in Headquarters Administrator, import the master store database using the Import Store Operations command.

**Answer: D**

### **QUESTION: 3**

Your enterprise allows customers to charge on account and pay towards the balance at any store in the enterprise.

What should you configure so that a cashier may retrieve account balance and history information

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from all stores for a customer?

- A. Mark the "Allow global customer payments" option in Headquarters Administrator Configuration.
- B. Mark the "Connect to HQ to get customer's open ARs" option in Store Operations Manager Configuration at each store.
- C. On each register in the store, define the address and port of the Headquarters Client machine in Store Operations Administrator Configuration window.
- D. Mark the "New customers default as global customers" option in Store Operations Configuration at each store.

**Answer:** B, C

**QUESTION: 4**

When importing into the Headquarters database from a Store Operations database using HQ Administrator, what data is included in the import?

- A. Purchase Orders
- B. Item Taxes
- C. Sales History
- D. Categories

**Answer:** B, D

**QUESTION: 5**

Which worksheets upload information to Headquarters related to Item Quantities from each store?

- A. Style 260: Download Items
- B. Style 307: Adjust Item Quantities
- C. Style 401: Data Upload
- D. Style 501: Request Full Item Count

**Answer:** C, D

**QUESTION: 6**

Worksheet Style 250: Update Inventory - Items, is used to update which of the following?

- A. Item Descriptions
- B. Department/Category Assignment
- C. Item Lookup Code
- D. Regular Price

**Answer:** A, B, C

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**QUESTION: 7**

In a multi-store enterprise, what must be true for Store 1 to automatically receive an inventory transfer in that was originated from an inventory transfer out created at Store 2?

- A. No setup is needed, this feature is enabled by default
- B. Both Stores must enable a configuration option in Store Operations Manager
- C. Only Store 2 has to enable a configuration option in Store Operations Manager
- D. Configuration options must be enabled in Headquarters Manager

**Answer: D**

**QUESTION: 8**

Your enterprise maintains local customers only (no global customers). A customer has called the head office to dispute a bill. You determine the customer was overcharged.

How should you make the adjustment to the customer's account?

- A. Enter Maintenance Mode and adjust the customer's account. Then issue worksheet Style 350: Download Global Account Adjustments.
- B. Enter Maintenance Mode and adjust the customer's account. The adjustment will be downloaded when the head office issues worksheet 401: Request Data Upload or on the next scheduled connection.
- C. Perform the account adjustment at the appropriate store. Then issue worksheet Style 51: Execute SQL Command.
- D. Perform the account adjustment at the appropriate store. The adjustment will be uploaded when the head office issues worksheet 401: Request Data Upload or on the next scheduled \connection.

**Answer: D**

**QUESTION: 9**

The Inventory Wizard can do which of the following tasks?

- A. Update item prices
- B. Change item lookup codes
- C. Adjust item quantities
- D. Create new items

**Answer: A, C**

**QUESTION: 10**

What information is required when configuring Headquarters Client?

- A. The name of the Store Operations database at the local store

- B. The name of the Headquarters database at the head office
- C. The network address of the machine that is running Headquarters Server
- D. The system administrator user and password for the SQL server where the HQ database is installed at the Headquarters location

**Answer:** A, C